



THE COMMERCIAL
ACADEMY

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The Australian Food and Grocery Code of Conduct



OVERVIEW

The Australian Food and Grocery Code of Conduct was introduced in 2015 to improve trading relationships between suppliers and retailers in the food and grocery industry.

THE CODE COVERS SIX PARTS

- 1. Conduct generally**
- 2. Grocery supply agreements**
- 3. Payments**
- 4. Price increases**
- 5. Dispute resolution**
- 6. Miscellaneous provisions**

CONDUCT GENERALLY

**This section outlines
behaviour standards expected
of suppliers and retailers,
including engaging in
unconscionable conduct.**

IT ALSO COVERS THE GOVERNANCE SURROUNDING:

- **Ranging,**
- **Shelf space,**
- **Product listing and delisting,**
- **Supply chain procedures,**
- **Intellectual property; and,**
- **Confidentiality.**

PAYMENTS

This section covers the requirements for:

- **Supplier payment requests,**
- **Promotional funding; and,**
- **Other payments.**



PRICE INCREASES

This section covers requirements for:

- **Supplier payment requests,**
- **Promotional funding; and,**
- **Other payments.**





DISPUTE RESOLUTION

The dispute resolution section covers the requirements for resolving disputes between suppliers and retailers, including the process and the requirements from involved parties.

MISCELLANEOUS PROVISIONS

Miscellaneous provisions covers topics including:

- **Application of the Code,**
- **Compliance; and,**
- **Penalties for breaches.**

AMENDMENTS

The Code was amended in October 2020 including new provisions, such as amendments to Good Faith requirements. The amendments were implemented to further strengthen trading relationships between suppliers and retailers.

CONCLUSION

Compliance with the Australian Food and Grocery Code of Conduct is critical for suppliers and retailers in the food and grocery industry to ensure fair and transparent trading relationships.

For more information on the Code and its requirements, visit the Australian Government's official website:

<https://www.legislation.gov.au/Details/F2021C00201>





DISCLAIMER

Based on content from the Federal Register
of Legislation at 5th March 2021. For the
latest information on Australian Government
law please go to:

<https://www.legislation.gov.au>

WHEN THIS CODE APPLIES

Want to know more about the Australian Food & Grocery Code of Conduct?

 Follow

Follow us to receive the more Code of Conduct insights over the coming weeks:

1. **Preliminary and Good Faith**
2. **Grocery Supply Agreements**
3. **Paying Suppliers**
4. **Requiring Payments from Suppliers**
5. **Delisting Products**
6. **Other Conduct**
7. **Price Increases**
8. **Dispute Resolution**
9. **Strategies for Successful Resolution**
10. **The Code's Independent Reviewer**
11. **Mediation and Arbitration**
12. **Compliance**
13. **Summary of the Code**





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