Angel Giovanni Fuentes Corredor

PROFESSIONAL PROFILE

Experienced Bilingual professional able to advise people and organizations bringing forth over 17 years of experience as an effective IT and Project Manager in different Industries on IT and OT services. Skilled on practices that can analysis, scoping, planning, budgeting, process improvement, risk assessment, cross-functional collaboration. Experienced working directly with international customers focused aligning business requirements. Advanced handle level of a second language as English, Spanish, and starting on the basics of Portuguese.

CAREER EXPERIENCE

CHEVRON PETROLEUM COMPANY – MASSY ENERGY   Oil & Gas
Process Control Network (PCN) SA - Solutions Architect
April 01, 2023 – Present. Bogotá – Latam - US

- ✓ Led multiple & parallel projects for Lubricants – 95% on-time delivery rate.
- ✓ Oversaw budget execution of $700K USD Colombian site – Achieved 98% budget adherence.
- ✓ Addressed incident & problem management responses – 95% incident resolution within SLA.
- ✓ Drove Software Automation integration & implementation efforts aligned with corporate standards – 92% success rate.
- ✓ Implemented solutions to:
  - o Reduce operational costs – Achieved 20% cost reduction
  - o Enhance – 40% improvement in change deployment speed
  - o Boost efficiency – 50% increase in systems performance

SABBATH TIERRA DE ÁNGELES   Training – Pet Care
Project Director & Cofounder
November 15, 2017 – March 15, 2023. Bogotá – Latam

- ✓ Collaborated effectively with partners & stakeholders – 90% engagement & response rate.
- ✓ Delivered customer service – Achieved 96% customer satisfaction.
- ✓ Manage website & social media channels – Increased engagement by 30% across digital platforms.
- ✓ Coordinated new version releases – 95% update success rate without disruption.
- ✓ Led on-site content migration to digital platforms – 100% content with zero data loss.

NEBULA GLOBAL SERVICES LTD   Technology
Project Implementation Engineer Onsite - Freelance
February 2021 - February 2021. Bogotá

- ✓ Led implementation & integration (mount & rack) of new network & infrastructure hardware – 100% installation accuracy.
- ✓ Collaborated directly with the Project Manager and System Admin team – 95% alignment across the project lifecycle.
- ✓ Coordinated interdisciplinary resources to support implementation – 95% resource utilization efficiency.
- ✓ Monitored project progress to keep all phases on schedule – 97% of milestones achieved on time.
- ✓ Delivered onsite operational support to launch new site infrastructure – 100% post-implementation system readiness.

AUTHID.AI – MULTIPAY S.A.S   Technology - Finance
IT Project Manager
September 06, 2016 – November 15, 2017. Latam - US & South Africa

- ✓ Directed multiple complex projects in parallel, guiding a team of 20 developers & analysts – 100% team capacity utilization.
- ✓ Oversaw budget execution of $1M USD – Achieved 95% budget adherence.
- ✓ Increased customer satisfaction - 70% enhanced PM processes.
- ✓ Coordinated with multidisciplinary teams to achieve project goals efficiently & schedule – 90% milestone completion rate.
- ✓ Partnered with the finance team to align execution with budget objectives – Achieved 100% financial reporting accuracy

Review my work

https://www.linkedin.com/in/angel-fuentes-16333745/
https://fuentesangelpm.com

LANGUAGES

English - 100% - Native
Spanish - 100% - Native
Portuguese - 10% - Basic

SKILLS

SDLC
PMLC
Support
Languages
Adaptability
Multitasking
Network design
Cost Estimation
Communications
Customer Service
Teamwork Ability
Risk Management
Customer Relations
Improving processes
Project Management
Problem Management
Product Management
Change Management
Customer Satisfaction
Technical architecture
Stakeholder Management
Business Process Analysis
Cloud Architecture Design
Machine Learning Integration

PM TOOLS

Jira; Asana; Trello; Slack
MS Project; Google Suite

PM METHODOLOGIES

Agile Scrum
Kamba
Waterfall

TECHNICAL SKILLS

AWS
VMWare – VSPhere
Inductive Automation
Rockwell Automation
MS Azure, MS Power Apps
MS Windows Server & Client
MS SQL Server, MS Sharepoint

CONTACT DETAILS

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+34 656 446135
umcans@gmail.com

Colombia

Bogotá, DC
Cra 69F # 65 – 07
Zip code: 111061

Spain

Barakaldo, (Vizcaya)
Calle Granados 1 Piso 5D
Zip code: 48902

NICE Ltd – SUTHERLAND   Technology - CS
PSE - Professional Services Engineer
February 03, 2015-August 25, 2016. Bogotá-US & Canada
- ✓ Executed end-to-end NICE platform solutions through remote implementation & integration – 97% success rate.
- ✓ Assessed business needs to align platform capabilities with customer goals – 90% accuracy in requirements gathering.
- ✓ Partnered with the PM team ensuring smooth transition from sales through closure – 98% handoff efficiency & continuity.
- ✓ Directed interdisciplinary teams to deliver seamless implementation & client training – 95% on-time completion rate.
- ✓ Led knowledge transfer efforts & support client readiness through structured onboarding – 90% user satisfaction.

IDEMIA   Technology - Finance
IT & PM Manager - Security Officer
August 12, 2013 – December 15, 2014. Bogotá – Latam
- ✓ Supervised IT department & Security Office – Maintained 100% compliance with corporate standards.
- ✓ Guided a 10 developers & analysts team, consistently meeting performance & delivery benchmarks – 95% on-time task rate.
- ✓ Managed & tracked an annual budget of $700K USD for the Colombian site – Achieved 97% budget execution accuracy.
- ✓ Enhanced customer satisfaction to 90% within the PMO through service delivery improvements.
- ✓ Facilitated internal training programs over customers needs – 80% training engagement & positive feedback rate

HUAWEI – MULTIEMPLEOS LTDA.   Telecommunications
Access Network Engineer
February 26, 2013 – August 09, 2013. Bogotá

MICROSOFT – SITEL COLOMBIA   Technology – CS
Cloud Services Pre-Sales Consultant
December 05, 2012 – February 18, 2013. Bogotá – Latam

PAREX RESOURCES   Oil & Gas
IT & PM Manager
January 02, 2012 – October 10, 2012. Bogotá - Canada

CHEVRON PETROLEUM COMPANY – GETRONICS   Oil & Gas
Network & Server Backup Engineer - Support Engineer
June 10, 2010 – December 30, 2011. Bogotá - Latam

MICROSOFT - AL MINUTO CTA   Technology – CS
Team Leader Backup - Tech Router Specialist
March 06, 2006 – December 24, 2008. Bogotá – Latam

EDUCATION

System Engineer, San Jose University – in Progress (Online)
Project Management Specialist – PMI & BSG Institute (2024)
VOIP telephony Implementation solutions Specialist - SENA (2013)
Network Security Specialist - SENA (2012)
Associates Computer Network Technology College Degree - SENA (2006)

CERTIFICATIONS

Project Management Professional - PMI - Certification in progress
Professional Scrum Foundation - ITService - Certification in progress
Professional Scrum Master - ITService - Certification in progress
Professional Scrum Product Owner - ITService - Certification in progress
Professional Agile Coach - ITService - Certification in progress
ITIL Foundation – Simplilearn - Certification in progress
Internal Auditor - ISO 27001 – SGSD - Certification Completed

TRAINING - SEMINARS

Project Management - Universidad Politécnico de Colombia & Simplilearn
Cloud Computing - UniPymes
IT Security - Universidad Piloto de Colombia
Costs and Budgets - SENA
Management Fundamentals - SENA
Virtual Environments Tutors - SENA
English - New York University

REFERENCES available upon request.

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https://fuentesangelpm.com